



## Ultimate In Pool Care & Chaikin Ultimate Pools

30 Dunton Ave., Deer Park, NY 11729

Phone (631) 242-2667

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Suffolk License No. 49207-H

Nassau License No. H2806370000

## 2018 Weekly Maintenance Contract

We offer a variety of different weekly pool maintenance packages that will suit any customer's needs. All of our packages include the following on a weekly or bi-weekly basis:

- Weekly water analysis, including the following tests: free and combined chlorine, pH, total alkalinity
- Monthly water analysis, including the following tests: calcium hardness, cyanuric acid, TDS, phosphates, and metals
- Balance pool water (chemicals are extra)
- Skim surface, brush walls, vacuum pool, clean tile line, clean pump strainer, clean skimmer basket(s), backwash filter as needed (sand & DE filters), exchange dirty cartridge(s) for clean set as needed (cartridge filters), fill chlorine feeder/floater (chemicals not included), clean pool cleaner of debris (where applicable), inspect all other pool equipment

<b>YES! I would like to have Vacuum Service for my pool. Please choose the service below:</b>	
Weekly Maintenance <i>FROM:</i>	\$ 80.00
Weekly Maintenance With Spa <i>FROM:</i>	\$ 90.00
Bi-Weekly Maintenance <i>FROM:</i>	\$ 100.00
Bi-Weekly Maintenance With Spa <i>FROM:</i>	\$ 115.00

I would like to have **Maintenance** for my pool. Please schedule as noted below:

**Weekly Service**     **Bi- Weekly Service**

Pool Size: \_\_\_\_\_ Day Preferred: \_\_\_\_\_  Vinyl \_\_\_\_\_  Gunite \_\_\_\_\_

Spa Size: \_\_\_\_\_ Day Preferred: \_\_\_\_\_  Attached \_\_\_\_\_  Separate \_\_\_\_\_

Date Maintenance Service to Begin: \_\_\_\_\_ Date Maintenance Service to End: \_\_\_\_\_

Customer's Name: \_\_\_\_\_

Address: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Business Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Customer's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**This 2018 Weekly Maintenance Agreement must be signed and returned before maintenance service can begin. A deposit of \$300.00 is required. Any remaining balance will be applied to your closing cost. A deposit & current Credit Card Authorization form must be on file prior to any service being scheduled.**

### Conditions of Contract

1. Due to OSHA and insurance regulations Ultimate In Pool Care cannot add/ handle chemicals that have been purchased elsewhere.
2. Initial cleaning is not part of weekly maintenance. Initial cleaning is billed at \$ 99/hr.
3. Ultimate In Pool Care will perform the stated maintenance on a weekly basis throughout the length of this contract.
4. All maintenance will require a credit card to be placed on file. Ultimate In Pool Care will process the credit card on the 20<sup>th</sup> day of the subsequent if payment for the previous month has not been made.
5. All charges for the previous month must be paid by the 20<sup>th</sup> of the following month. If payment is not received in full, the service will stop and the customer will pay a 1 ½% service charge each month the balance remains unpaid.
6. Customer shall pay all cost and expenses, including attorney's fees incurred to Ultimate In Pool Care in enforcing any terms or conditions of this agreement.
7. To cancel this contract, the customer must notify Ultimate In Pool Care in writing at least 48 hours before the next scheduled service date.
8. This is only a maintenance cleaning contract. If repairs are needed, they will be scheduled and billed on a separate work order. Our maintenance technicians only perform the maintenance service.
9. Customer must provide access to pool site. Dogs, locked gates, etc. can cause delays. This delay incurs an additional expense in both time and labor. Please make arrangements with the office to avoid these types of problems.
10. Maintenance services are scheduled on a weekly basis. 24 hours must be given for any reason that will prevent the service from being performed. 50% of the maintenance fee will be billed to your account in the event the service has not been cancelled by the previous day.
11. Ultimate In Pool Care is not responsible for any fines or damages caused by pumping out pool water, application of chemicals, or refilling of pool.
12. Ultimate In Pool Care is not responsible for damage to liners over 5 years old.
13. Solar blankets must be removed before the maintenance technician arrives. If solar covers are not removed there will be an additional charge. Additional charge for solar cover removal is \$20.00
14. Storm clean-up exceeding normal maintenance will be billed at a rate 50% per ½ hour in addition to the regular maintenance rate.